



**JOB TITLE:** Event Staff: Ticket Scanning, Ushering, Access Points  
**REPORTS TO:** Event Services Supervisors, Event Services Manager  
**JOB STATUS:** Part-Time, Casual

### **SUMMARY**

As a representative of the Event Staff, you are the primary contact with all guests at Budweiser Gardens. You will have knowledge of the building and its services. You will be required to provide a safe and enjoyable environment for our guests at a variety of events.

### **QUALIFICATIONS**

- **Full vaccination required**
- Must be available for at least 70% of all events occurring within each month.
- Experience in customer service.
- Ability to manage high stress situations.
- Able to be stand for long periods of time.
- Able to work a variety of events including children's shows, theatre performances, loud concerts and sporting events.
- Must have a pleasant and outgoing personality.
- Must be friendly, courteous, confident and polite with a positive attitude.
- Will be subject to a performance review after 3 months of service.
- Must possess or successfully obtain Smart Serve.
- Must comply with building Covid policies, including but not limited to, being fully vaccinated and able to wear a mask for the length of your shift.

### **PRIMARY RESPONSIBILITY**

- Must be available for at least 70% of all events occurring within each month.
- Experience in customer service.
- Ability to manage high stress situations.
- Able to be stand for long periods of time.
- Able to work a variety of events including children's shows, theatre performances, loud concerts and sporting events.
- Must have a pleasant and outgoing personality.
- Must be friendly, courteous, confident and polite with a positive attitude.
- Will be subject to a performance review after 3 months of service.
- Must possess or successfully obtain Smart Serve.
- Must comply with building Covid policies, including but not limited to, being fully vaccinated and able to wear a mask for the length of your shift.

**To be considered, please bring a cover letter, resume and 3 references to the Job Fair on Monday January 4th, 2022. From 10am-2pm; 4pm-8pm. Interviews will be held on the spot.**

**Caroline Salvador**

Event Services Manager

[Caroline.Salvador@spectrarp.com](mailto:Caroline.Salvador@spectrarp.com)

Spectra, an industry leader in sports, entertainment and venue management, is dedicated to recruiting and developing individuals with the skills, experience, desire, and values to contribute to the continued growth and success of our organization. Together, with our 250+ sports & entertainment venue partners, we transform events into experiences! These experiences create excitement, turn heads, and make memories. Come Join Us! You can learn more about Spectra at [www.spectraexperiences.com/](http://www.spectraexperiences.com/)

We are strengthened by our differences and united by making a difference. Spectra embraces diversity, equity, and inclusion. We are committed to building a team that represents a variety of backgrounds, perspectives, and the communities that we serve. We strive to create an inclusive culture and equitable workplace where all employees feel valued and can bring their whole selves to work. Not only is it the right thing to do, but we know that diverse, equitable, and inclusive teams invite deeper collaboration and understanding, spark greater innovation and achieve higher employee satisfaction.